

Justin Garter

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COMPUTER & TECHNICAL SKILLS

Programming Languages: Skilled in Java, Bash & Power Shell Scripting, Python, C#, JavaScript, HTML, CSS

Software: Microsoft 365 Admin, Azure, Cisco Meraki, SQL Server, Power BI, Wireshark, Git; experience with virtualization

Networking: Proficient in network design, documentation, and diagramming; experience in cloud & hybrid environments

Skills: Experience with technical writing and support, critical and analytical thinking, communication, problem-solving

Operating Systems: Windows 10/11/Server, Linux (especially Ubuntu, CentOS, & Kali)

EDUCATION

University of Cincinnati, Cincinnati, Ohio

Anticipated Graduation: May 2027

Master of Science: Information Technology

IT Accelerated Program

Bachelor of Science: Information Technology | Concentration: Networking

University Honors Program

Bachelor of Science: Cybersecurity

GPA: 4.0

TECHNICAL PROJECTS

Network Design Team, Business Professionals of America National Leadership Conference October 2022 – April 2023

- Collaborated with a 4-person team to design a multi-million-dollar enterprise network for a baseball stadium
- Researched and evaluated 100+ enterprise-level networking and security devices for design implementation
- Placed 2nd nationally in a competition with 40,000+ students across 25 states

PROFESSIONAL WORK EXPERIENCE

IS Infrastructure Intern, Full-time

September 2025 – December 2025

Shepherd Color Company, West Chester, Ohio

- Supported SD-WAN cutover planning and deployment, enhancing network reliability across sites
- Delivered cybersecurity awareness presentations and internal communications to cross-functional teams
- Led Tier 1 helpdesk operations, resolving 200+ hardware/software tickets with a 100% satisfaction rate

IT CO-OP, Full-time

January 2025 – August 2025

Fecon LLC, Lebanon, Ohio

- Diagrammed the current network, designed the future architecture, and implemented the new network
- Developed & deployed automated workflows to streamline the company-wide purchasing requisition approvals
- Created and published a Power BI dashboard with multiple reports, visualizing customer satisfaction survey data
- Managed the helpdesk, resolving 500+ tickets troubleshooting remotely and in-person using various software
- Administered Syteline, an ERP, troubleshooting issues via SQL and their web interface to resolve user tickets

HONORS & AWARDS

2023: 2nd in the Nation, Business Professionals of America – Network Design Team

2022: 4th in the Nation, Business Professionals of America – Network Administration using Cisco (CCNA)

CERTIFICATIONS

CompTIA Security+

Microsoft Azure Fundamentals

CompTIA Network+

CompTIA IT Fundamentals+

EXTRACURRICULAR ACTIVITIES & VOLUNTEERISM

Matthew 25 – Actively volunteering to sort clothes, food, and medical supplies to serve people in need 2021 – Present